

30 Day Fit Guarantee

Thank you for your purchase! If you experience discomfort or other fit-related issues with your in-ear monitors within 30 days of delivery, we will adjust or remake them at no extra charge. If you're not happy, we're not happy.

Limited Warranty Terms and Conditions

EarTech Music, a division of Ear Technology Corporation, warrants our in-ear monitors and musician earplugs against any defects that are due to faulty material or workmanship for one (1) year from the date of purchase. This warranty applies to the original purchaser and is not transferable. This warranty is applicable only to the shell and electronics. EarTech Music will repair or replace components at our sole discretion.

This warranty covers only failures due to defects in materials or workmanship which occur during normal use. It does not cover failures which result from accident, misuse, abuse, neglect, mishandling, misapplication, improper cleaning or damage that is attributable to acts of God. The warranty is void on any unit that has been modified or tampered with, including unauthorized repairs.

Limitations: EarTech Music shall not be liable for incidental or consequential damages resulting from the use of this product or arising out of any breach of this warranty. All express or implied warranties, including the warranties of merchantability and fitness for a particular purpose, are limited to the applicable warranty period set forth above.

This warranty gives you specific rights, and you may also have other rights which vary by locale. Some states do not allow exclusions or limitation of incidental or consequential damages, so the above limitations may not apply to you.

How to Obtain Warranty Service

1. Contact EarTech Music to obtain shipping instructions and a Return Merchandise Authorization (RMA) number.
Note: Packages without an RMA number clearly marked on the shipping label may be refused, returned to the sender, and may be subject to additional charges.
2. Use our repair form (www.eartechmusic.com/repair) to describe and illustrate issue.
3. Pack your devices, including cables, in their original packaging or other suitable container to protect them from shipping damage.
4. Include your return address and contact information inside the package with your devices.

Because they are custom products, IEM's and musician earplugs cannot be returned for refund.

Hearing Health Disclaimer

Prolonged exposure to high Sound Pressure Levels (SPL) can result in hearing loss. Refer to OSHA Standard 29CFR1910.95 for recommended exposure limits